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Docket No. BLPU.P001

PATENT

IN THE UNITED STATES PATENT OFFICE

In Re Patent Application of:

David Andre et al.

Application No. 09/825,589

Filed: April 3, 2001

For: SYSTEM AND METHOD FOR COMPLEX
SCHEDULE GENERATION

Examiner: To be assigned

Art Unit: 2151

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 2231301450

INFORMATION DISCLOSURE STATEMENT UNDER 37 CFR 1.97

Sir:

Enclosed is an Information Disclosure Citation Form PTO/SB/08 together with copies of the references cited therein. It is respectfully requested that the cited references be considered and that the enclosed copy of the Form PTO/SB/08 be initialed by the Examiner to indicate such consideration and a copy thereof returned to Applicant.

Pursuant to 37 CFR 1.97(h), the submission of this Information Disclosure Statement is not to be construed as an admission that the information cited in this statement is material to patentability.

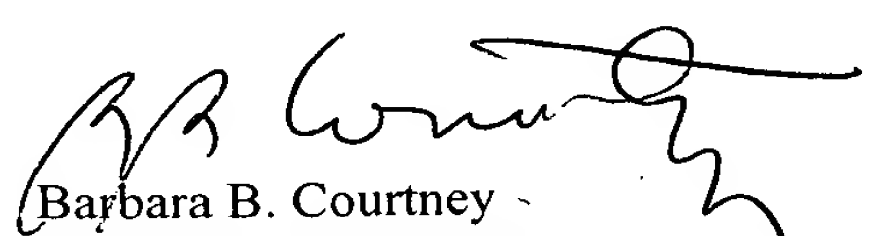
This Information Disclosure Statement is being submitted pursuant to 37 CFR 1.97 prior to the mailing of the first Office Action.

The Commissioner is hereby authorized to charge any fees which may be required in connection with this submission to Deposit Account No. 501914.

Respectfully submitted,

SHEMWELL GREGORY & COURTNEY LLP

Date October 22, 2004


Barbara B. Courtney
Registration No. 42,442

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Substitute for form 1449/PTO

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Sheet

1

of

2

Complete if Known

Application Number	09/825.589
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Filing Date	04/03/2001
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First Named Inventor	David Andre
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Art Unit	2151
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Examiner Name	unknown
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Attorney Docket Number	BLPU.P001
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U. S. PATENT DOCUMENTS

[illegible]

FOREIGN PATENT DOCUMENTS

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Examiner Initials*	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages Or Relevant Figures Appear	T ⁶
		Country Code ³ -Number ⁴ -Kind Code ⁵ (if known)				
		EP 0 863 651 A2	09-09-1998	Lucent Technolo		

Examiner Signature	Date Considered	
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Translation is attached.

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)		Complete if Known			
		Application Number	09/825,589		
		Filing Date	04/03/2001		
		First Named Inventor	David Andre		
		Art Unit	2151		
		Examiner Name	unknown		
Sheet	2	of	2	Attorney Docket Number	BLPU.P001

NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
		Institute of Electronic et al: "Performance modelling of automatic call distributors: assignable grade of service staffing". Proceedings of the International Switching Symposium. Yokohama, Oct. 25-30, 1992, Tokyo, IEICE, JP. Vol 2 Symp. 14, 25 Oct. 1992. Pages 294-298 XP000337733	
		Jackson et al: "Queues with dynamic priority discipline". Management Science, Institute of Management	
		Kleinrock et al: "Queueing systems volume 55-68 II: computer applications". Queueing Systems, J.C. B	

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